

APPLICATION FOR WATER AND WASTEWATER SERVICE



City of Grover Beach

154 South 8th Street
Grover Beach, CA 93433
Phone: (805) 473-4550
Fax: (805) 473-4556

www.groverbeach.org
cityhall@groverbeach.org

Tenant Deposit: \$259

Set-up Fee: \$110

Owner: _____

Tenant: _____

Agent: _____

Service Address: _____

Date service is requested to begin: _____ (Date cannot be on a weekend or holiday.)

Applicant's Name: _____

Mailing Address: _____

Home Telephone: _____

Work Telephone: _____

Cellular Telephone: _____

E-Mail: _____

Driver's License: _____

Last 4 of Social Security #: _____

Employer: _____

Occupation: _____

Employer's Address: _____

Co-Applicant's Name: _____

Mailing Address: _____

Home Telephone : _____

Work Telephone: _____

Cellular Telephone: _____

E-Mail Address: _____

Driver's License: _____

Last 4 of Social Security #: _____

Employer: _____

Occupation: _____

Employer's Address: _____

Emergency Contact Person: _____ Telephone: _____

Address: _____

By signing below, I / we agree that I/we am responsible for payment of any and all fees and charges generated for water and sewer service to the above property. I/we understand that if this property is rented out, I/we am financially responsible for the water service as long as it is under my name. I / we agree to make a refundable security deposit as specified by City resolution, to pay a set-up fee, and to abide by all regulations pertaining to the provision of water and wastewater services by the City.

Signature of Applicant: _____ Date: _____

Signature of Co-Applicant: _____ Date: _____

Receipt Number: _____

Account Number: _____

FREQUENTLY ASKED QUESTIONS

1. What are the rates for water usage?

Tier	Use	Single-Family	Landscape	All Other
1	0-10 units	2.84/unit	6.40/Unit	6.16/Unit
2	11-22 units	5.87/unit		
3	> 22 units	8.47/unit		

1 unit equals 748 gallons.

2. How can I start or cancel service?

- To **start** service, visit www.groverbeach.org, click the “Departments” tab, click “Administrative Services” tab, then click “Utility Services.” Complete the application and submit it via mail, fax, or in person.
- To **cancel** service, complete the service cancellation request form on our website and email or fax it to 805 473-4556. The form can also be completed at City Hall and submitted in person. Please note service cancellations cannot be on a weekend or Holiday.

3. How can I pay my water bill?

- Cash: pay at City Hall at 154 South 8th Street, Grover Beach
- Check or Money Order: Mail or drop in drop box at City Hall.
- Credit/Debit Cards: Visit www.groverbeach.org and click the box that says “Online Bill Pay”. Credit cards are also accepted in person at City Hall.
- AutoPay Program (payment is automatically deducted from your bank account): Customer must complete an “Automatic Bill Payment Authorization Form” (available at groverbeach.org).
- Through your personal online banking system.

4. How do I make changes to my account?

- Please contact our office at cityhall@groverbeach.org to make changes to your account.